simeio
Identity, intelligently managed.

CASE STUDY

INDUSTRY : EDUCATION

CLIENT DESCRIPTION

An international education institution with many higher education institutions and almost a million students, primarily focused in Latin America.

PROJECT BACKGROUND

The universities had existing IAM implementation completed by another provider but were looking for an experienced and knowledgeable managed services provider to maintain and manage their Saviynt platform. The client was seeking knowledge transfer of the existing implementation of Saviynt (AccessNow).

Support & Manage

Knowledge Transfer

Documentation & Reporting

ENGAGEMENT

Simeio engaged for a complete IAM program management and maintenance after a thorough review of the underlying workflows and intricacies. The support would also involve documentation and reporting that was not in place as part of the initial implementation from a support/ metrics standpoint. Simeio would provide Saviynt expertise and document and customized reporting support. The overall IAM solutions needed to scale and also ensure secure and robust application onboarding.

SOLUTION

Simeio leveraged its expertise and solid business relationship with Saviynt to manage the client's IAM program. An enhanced service experience when adding applications to the new platform was achieved without any disruptions. The team effortlessly met the client's strict requirements while providing thorough IAM expertise, knowledge, and excellence.

IMPACT

35+
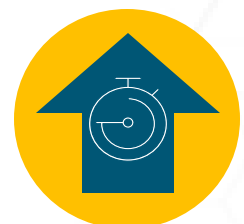APPLICATIONS MIGRATED

**16 HRS/DAY
5 DAYS**
A WEEK SUPPORT

**40%
DECREASE**
IN SUPPORT TICKETS

99.8%
UPTIME

Your research papers and your user data is valuable. A proactive approach will mitigate the risks of a breach substantially. Talk to our Identity Experts today to learn how!