

CASE STUDY

INDUSTRY : Travel Services

CLIENT DESCRIPTION

The client is a multinational travel and meetings program management company owned by a global bank.

PROJECT BACKGROUND

The client developed a three-year strategy for their IAM platform with a key focus on stabilizing performance, building a governance model, measuring and reporting, and designing the IAM program. The goal in implementing an IAM program was to control their security posture and reduce risks.



CONTROLLED SECURITY POSTURE



REDUCED RISK

ENGAGEMENT

Simeio was engaged to manage the IAM systems, including onboarding business applications for both privileged, and regulated identities.



PRIVILEGED IDENTITIES



REGULATED IDENTITIES

«« SOLUTION »»

Simeio assessed the existing IAM program, and presented their findings followed by guidance, architectural design, implementation, and ongoing maintenance for IAM program. The team successfully on-boarded thirty-three applications integrating ServiceNow, Salesforce, Azure, Office365, and NetSuite. Automated provisioning and access requests for 6 specialized applications were also completed.

«« IMPACT »»



Regulated & Privileged Identities for
12,000 USERS & 800 MANAGERS.



ON-TIME DELIVERY
& within budget



IAM Operations Cost **REDUCED BY 40%**



MORE RESOURCES With Reduced cost



Migrated 73 Applications From CA Siteminder to Okta in **45 DAYS**

«« VOICE OF THE CUSTOMER »»

"I've worked with Simeio with different companies, probably going back 10 years. I think it's the wide variety of skillset that they bring. It's definitely the added value that we get from the product and their ability to help us implement those tools, something we really don't get with a lot of vendors that we work with today. That's one of the big benefits is the trust that we have in them.

- Director, Global Cyber Security (IAM) for the client.