

CASE STUDY

INDUSTRY : State Department

CLIENT DESCRIPTION

The client is a government-run information technology department for a major US state.

CLIENT CHALLENGES

The customer's pre-existing platform mixed internal state users with external citizen users, leading to security and efficiency gaps. The outdated platform had no capacity for stable growth, and additional applications and users placed increasing strain on the system until it was rendered effectively unusable. Internal attempts to address this issue only resulted in failed rollouts, making it very difficult to add modern features like MFA.



FCM and Sim Swap Enabling the client to have a secure access model



ENGAGEMENT

The enterprise lacked internal experts capable of rebuilding their platform or maintaining it in its current state. Simeio was engaged through their standard RFP, and after demonstrating our suitability through extensive demos, we were chosen as the best option.



DIGITAL TRANSFORMATION



PING FEDERATION

SOLUTION

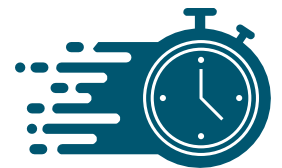
Simeio migrated existing identities and applications to the new platform while also allowing it to coexist with the existing platform during the transition. Simeio leveraged Ping Datasync to synchronize existing systems with their directory servers.

Next, Simeio built out a platform which provided similar functionality to their previous systems without being dependent on them. This new apparatus can be expanded with additional applications and identities as needed.

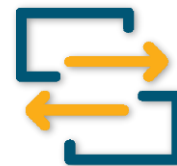
IMPACT



1.5 MILLION IDENTITIES migrated at launch



Capacity set at over **8 MILLION IDENTITIES**



70 APPLICATIONS migrated

VOICE OF THE CUSTOMER

"Thanks to Simeio's teams being available and working through any issues we encountered, our rollout was exceptionally smooth and painless. This is probably the biggest change that I've ever been part of, and it went much better than I anticipated."- **Director of Identity Management and Converged Platforms**