

Modernizing App Onboarding for a Major Energy Holdings Company:

Simeio & Saviynt's Optimized IGA Solution

Industry: Energy | Size: 5-10k | Annual Revenue: \$100-\$500 MN | Service Area: North America

THE CHALLENGE:

End-of-Life Legacy Onboarding

A Canada-based energy holding company—managing electric utilities and natural gas subsidiaries—faced growing pressure to modernize its identity infrastructure. The company needed to accelerate application onboarding while reducing the risk and cost tied to an end-of-life legacy identity management system. Their existing service provider fell short, delivering inconsistent results through a fragmented model reliant on subcontractors and frequent change requests. Despite significant investment, the provider failed to deliver the required business outcomes. To improve, the client purchased Saviynt to strengthen identity governance. However, the professional services team couldn't keep pace with business needs, delaying critical application onboarding and jeopardizing operational continuity. The organization needed a trusted partner with the expertise, speed, and scale to stabilize its identity program and drive results.

Simeio Competitive Edge

Facing ongoing delays and unmet expectations, the customer's CISO turned to their professional network to find a proven, reputable Identity and Access Management (IAM) partner. Simeio quickly emerged as the trusted recommendation.

After an in-depth meeting with Simeio's Advisory team, the CISO gained confidence in the company's strategic approach, offerings, and strong track record—particularly in the energy sector. Simeio demonstrated deep expertise with similar challenges and presented a clear framework for rapidly onboarding applications into Saviynt while ensuring governance, compliance, and operational alignment.

Simeio's credibility, industry knowledge, and results-driven delivery positioned it as the clear choice to lead the transformation and stabilize the identity program.

Comprehensive Solution

Simeio kicked off the engagement with a collaborative session to align on priorities, followed by a multi-day benchmarking workshop to identify pain points, inefficiencies, and compliance gaps. From this, a tailored roadmap was developed to guide the client through a secure, phased transformation of their identity program.

The plan centered on accelerating application onboarding, reducing friction, and minimizing the risks and costs tied to a complex, unscalable legacy IAM system.

Simeio deployed an optimized onboarding program using its proven framework, orchestration expertise, and deep energy sector experience. The team addressed existing architectural gaps while enabling faster rollout of identity functions via Saviynt's IGA platform.

Key components included ServiceNow integration for workflow automation and robust third-party access governance—critical for managing vendor and partner identities. This architecture allowed the client to retire their legacy system, avoid costly renewals, and eliminate unmanaged external access.

With this business-aligned solution in place, the client is now positioned to scale securely and meet evolving regulatory and operational demands.

Results

Simeio delivered high-impact results aligned with the client's strategic goals. The team accelerated the onboarding of 170 applications, integrated identity workflows with ServiceNow, and implemented robust third-party access governance through Saviynt. Most notably, the organization fully eliminated its legacy IAM technology—significantly reducing security risk, operational complexity, and long-term costs. The new architecture positioned the client for scalable growth, streamlined compliance, and improved identity oversight across its energy ecosystem.